



Lower School Zoom Etiquette

Dear Lower School Families,

We understand that assisting your children in using technology for Distance Learning presents challenges. There are numerous support resources, including a detailed Zoom user guide, available at greateartsamerica.org/safereturn/tx/resources/, but here are some simple things that you and your scholar(s) should do to help make our synchronous Zoom lessons go as smoothly as possible:

1. Before you join the meeting, you will need to change the display name to your child's first name. This is an important safety measure, and we appreciate your patience while we admit your scholars into the meeting.
2. Set up your child's device on a table in a quiet location. Your child should be sitting in a chair with a firm back. Not only does a hand-held device provide opportunities for distraction, but the children will need their hands free to participate fully in the lessons.
3. When the children are not using their hands for the lesson, they will be asked to sit in scholar position. They will learn this position in the first few weeks of school. They should not touch the screen, unless requested.
4. Just as in class, children should not speak out of turn. Students should not unmute themselves, but wait for the teacher to unmute them after calling on them.
5. Children are asked to stay seated at the screen until dismissed.
6. Siblings are asked to leave the student to him or herself during the lesson.
7. Because we have snack time built into the [recommended daily schedules for Distance Learning](#), snacks should not be eaten during lessons.
8. Please remind your child to use the restroom before the lesson begins.
9. We ask that all students wear their school uniforms for their Zoom lessons, just as they would if they were attending school on campus. Loud or conspicuous clothing can be a distraction to other students.
10. The background should be a neutral quiet location in your home. Please do not use the virtual background feature.
11. Please make sure that you have reviewed the supply list for your child's grade level and that he/she will have all the supplies needed at hand.

If you encounter technical issues with Zoom or Google Classroom, please reach out to Great Hearts' dedicated technical support team at theveeya.com/GreatHeartsFamilyHelp or by calling 480-781-4267.